
Information technology — Message Handling Systems (MHS)

Part 1: System and service overview

Technologies de l'information — Systèmes de messagerie (MHS)

Partie 1: Présentation générale du système et des services

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Contents

	Page	
1	Scope	1
2	Normative references.....	1
3	Terms and definitions.....	3
3.1	Open Systems Interconnection	3
3.2	Directory Systems	4
4	Abbreviations	4
5	Conventions.....	5
6	Purpose	5
7	Functional Model of MHS.....	5
7.1	Description of the MHS Model	5
7.2	Structure of Messages.....	6
7.3	Application of the MHS model	7
7.3.1	Physical Mapping.....	7
7.3.2	Organizational Mapping	8
7.3.3	Administration Management Domain	8
7.3.4	Private Management Domain	8
7.4	The Message Store.....	9
7.4.1	Physical Configurations	12
7.4.2	Organizational Configurations	12
8	The Message Transfer Service.....	12
8.1	Submission and Delivery	12
8.2	Transfer	12
8.3	Notifications	12
8.4	User Agent	13
8.5	Message Store.....	13
8.6	Access Unit	13
8.7	Use of the MTS in the Provision of Various Services	13
9	The IPM Service	13
9.1	IPM Service Functional Model.....	13
9.2	Structure of IP-messages.....	13
9.3	IP-notifications.....	14
10	Intercommunication with Physical Delivery Services	15
10.1	Introduction	15
10.2	Organizational Configurations	16
11	Specialized Access.....	16
11.1	Introduction	16
11.2	Telex Access.....	17
11.2.1	Registered Access to the IPM Service	17
11.2.2	Non-registered (Public) Access to the IPM Service	17
11.3	Facsimile Access.....	17
11.3.1	Non-registered (Public) Access from the IPM Service	17
12	Naming and Addressing	17
12.1	Introduction	17
12.2	Directory Names	17
12.3	OR-Names	18
12.4	OR-Addresses.....	18

13	MHS Use of Directory	18
13.1	Introduction	18
13.2	Functional Model	19
13.3	Physical Configurations	19
14	Distribution Lists in MHS	20
14.1	Introduction	20
14.2	Properties of a DL	20
14.3	Submission	21
14.4	DL Use of a Directory	21
14.5	DL Expansion	21
14.6	Nesting	21
14.7	Recursion Control	21
14.8	Delivery	21
14.9	Routing Loop Control	21
14.10	Notifications	22
14.11	DL Handling Policy	22
15	Security Capabilities of MHS	22
15.1	Introduction	22
15.2	MHS Security Threats	22
15.2.1	Access Threats	22
15.2.2	Inter-Message Threats	22
15.2.3	Intra-Message Threats	23
15.2.4	Data Store Threats	23
15.3	Security Model	23
15.3.1	Secure Access Management and Administration	23
15.3.2	Secure Messaging	23
15.4	MHS Security Capabilities	24
15.5	Security Management	25
15.6	MHS Security Dependencies	26
15.7	IPM Security	26
16	Conversion in MHS	27
17	<i>Clause 17 of the corresponding ITU-T Recommendation is not part of this International Standard</i>	28
18	Elements of Service – Purpose	28
19	Elements of service – Classification	31
19.1	Purpose of Classification	31
19.2	Basic Message Transfer Service	32
19.3	MT Service Optional User Facilities	32
19.4	Base MH/PD Service Intercommunication	34
19.5	Optional User Facilities for MH/PD Service Intercommunication	34
19.6	Base Message Store	34
19.7	MS Optional User Facilities	35
19.8	Basic Interpersonal Messaging Service	35
19.9	IPM Service Optional User Facilities	36
	Annex A (informative) Glossary of Terms	40
	Annex B (informative) Definitions Of Elements Of Service	55
	Annex C (informative) Elements of service changes from 1992	80
	Annex D (informative) Differences between ISO/IEC 10021-1 and ITU-T Recommendation X.400	82

Foreword

ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form the specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC, also take part in the work. In the field of information technology, ISO and IEC have established a joint technical committee, ISO/IEC JTC 1.

International Standards are drafted in accordance with the rules given in the ISO/IEC Directives, Part 2.

The main task of the joint technical committee is to prepare International Standards. Draft International Standards adopted by the joint technical committee are circulated to national bodies for voting. Publication as an International Standard requires approval by at least 75 % of the national bodies casting a vote.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO and IEC shall not be held responsible for identifying any or all such patent rights.

ISO/IEC 10021-1 was prepared by Joint Technical Committee ISO/IEC JTC 1, *Information technology*, Subcommittee SC 6, *Telecommunications and information exchange between systems*.

This part of ISO/IEC 10021 is technically aligned with ITU-T Recommendation F.400/X.400 (1999) but is not published as identical text.

This second edition cancels and replaces the first edition (ISO/IEC 10021-1:1990), which has been technically revised. It also incorporates Technical Corrigenda 1 to 7 and consolidates Amendment 1:1994.

ISO/IEC 10021 consists of the following parts, under the general title *Information technology — Message Handling Systems (MHS)*:

- *Part 1: System and service overview*
- *Part 2: Overall architecture*
- *Part 4: Message transfer system — Abstract service definition and procedures*
- *Part 5: Message store: Abstract service definition*
- *Part 6: Protocol specifications*
- *Part 7: Interpersonal messaging system*
- *Part 8: Electronic Data Interchange Messaging Service*
- *Part 9: Electronic Data Interchange Messaging System*
- *Part 10: MHS routing*
- *Part 11: MHS Routing — Guide for messaging systems managers* [Technical Report]

Introduction

This document is one of a set of Recommendations | International Standards for Message Handling. The entire set provides a comprehensive specification for a Message Handling System (MHS) comprising any number of co-operating open systems.

Message Handling Systems and Services enable users to exchange messages on a store-and-forward basis. A message submitted by one user, the originator, is conveyed by the Message Transfer System (MTS), the principal component of a larger Message Handling System (MHS), and is subsequently delivered to one or more additional users, the message's recipients.

An MHS comprises a variety of interconnected functional entities. Message Transfer Agents (MTAs) co-operate to perform the store-and-forward message transfer function. Message Stores (MSs) provide storage for messages and enable their submission, retrieval and management. User Agents (UAs) help users access MHS. Access Units (AUs) provide links to other communication systems and Services of various kinds (e.g., Telematic Services, Postal Services).

This part of ISO/IEC 10021 specifies the overall system and service description of Message Handling capabilities.

Information technology — Message Handling Systems (MHS) —

Part 1: System and service overview

1 Scope

This part of ISO/IEC 10021 defines the overall system and service of an MHS and serves as a general overview of MHS.

Other aspects of Message Handling Systems and Services are defined in other parts of ISO/IEC 10021. The structure of ISO/IEC 10021 (all parts) defining the Message Handling System and Services is shown in Table 1.

The technical aspects of MHS are defined in other parts of ISO/IEC 10021. The overall system architecture of MHS is defined in ISO/IEC 10021-2:2003.

2 Normative references

The following referenced documents are indispensable for the application of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO/IEC 7498-1:1994, *Information technology – Open Systems Interconnection – Basic Reference Model: The Basic Model*

ISO/IEC 8649:1996, *Information technology – Open Systems Interconnection – Service definition for the Association Control Service Element*

ISO/IEC 8824-1:1998, *Information technology – Abstract Syntax Notation One (ASN.1): Specification of basic notation*

ISO/IEC 8825-1:1998, *Information technology – ASN.1 encoding rules: Specification of Basic Encoding Rules (BER), Canonical Encoding Rules (CER) and Distinguished Encoding Rules (DER)*

ISO/IEC 9066-1:1989, *Information processing systems – Text communication – Reliable Transfer – Part 1: Model and service definition*

ISO/IEC 13712-1:1995, *Information technology – Remote Operations: Concepts, model and notation*

ISO/IEC 9594 (all parts), *Information technology – Open Systems Interconnection – The Directory*

ISO/IEC 10021-2:2003, *Information technology – Message Handling Systems (MHS) – Part 2: Overall architecture*

ISO/IEC 10021-4:2003, *Information technology – Message Handling Systems (MHS) – Part 4: Message transfer system: Abstract service definition and procedures*

ISO/IEC 10021-5:1999, *Information technology – Message Handling Systems (MHS) – Part 5: Message store: Abstract service definition*

ISO/IEC 10021-6:2003, *Information technology – Message Handling Systems (MHS) – Part 6: Protocol specifications*

ISO/IEC 10021-7:2003, *Information technology – Message Handling Systems (MHS) – Part 7: Interpersonal messaging system*

ISO/IEC 10021-8:1999, *Information technology – Message Handling Systems (MHS) – Part 8: Electronic Data Interchange Messaging Service*

ISO/IEC 10021-9:1999, *Information technology – Message Handling Systems (MHS) – Part 9: Electronic Data Interchange Messaging System*

ISO/IEC 10021-10:1999, *Information technology – Message Handling Systems (MHS) – Part 10: MHS routing*

ISO/IEC 10021-11:1999, *Information technology – Message Handling Systems (MHS) – Part 11: MHS Routing – Guide for messaging systems managers*

ISO/IEC 11588-1:1996, *Information technology – Message Handling Systems (MHS) management – Part 1: Model and architecture*

ISO/IEC 11588-3:1997, *Information technology – Message Handling Systems (MHS) management – Part 3: Logging information.*

ISO/IEC 11588-8:1997, *Information technology – Message Handling Systems (MHS) management – Part 8: Message Transfer Agent management.*

CCITT Recommendation F.423:1992, *Message handling services: Intercommunication between the interpersonal messaging service and the telefax service*

CCITT Recommendation F.440:1992, *Message handling services: The voice messaging service*

CCITT Recommendation T.330:1988, *Telematic access to interpersonal messaging system*

CCITT Recommendation X.408 (1988), *Message handling systems: Encoded information type conversion rules*

CCITT Recommendation X.440 (1992), *Message handling systems: Voice messaging system*

Table 1 – Structure of MHS Standards

Short title	Joint MHS		Joint support		ITU-T only	
	ISO/IEC	ITU-T	ISO/IEC	ITU-T	System	Service
MHS: System and service overview	10021-1	X.400				F.400
MHS: Overall architecture	10021-2	X.402				
MHS: Encoded information type conversion rules					X.408	
MHS: MTS: Abstract service definition and procedures	10021-4	X.411				
MHS: MS: Abstract -service definition	10021-5	X.413				
MHS: Protocol specifications	10021-6	X.419				
MHS: Interpersonal messaging system Telematic Access to IPMS	10021-7	X.420				
MHS: EDI messaging service	10021-8	F.435			T.330	
MHS: EDI messaging system	10021-9	X.435				
MHS: Voice messaging service						
MHS: Voice messaging system					F.440	
MHS: Routing	10021-10	X.412			X.440	
MHS: Routing: Guide for Messaging System Managers	10021-11	X.404				
MHS: Naming and addressing for public MH services						F.401
MHS: The public message transfer service						F.410
MHS: Intercommunication with public physical delivery services						F.415
MHS: The public IPM service						F.420
MHS: Intercommunication between IPM service and Telex						F.421
MHS: Intercommunication between IPM service and Telefax						F.423
OSI: Basic Reference Model			7498-1	X.200		
OSI: Specification of Abstract Syntax Notation One (ASN.1)			8824-1	X.680		
OSI: Specification of Basic Encoding Rules for Abstract Syntax Notation One (ASN.1)			8825-1	X.690		
OSI: Association Control: Service Definition			8649	X.217		
OSI: Association Control: Protocol Specification			8650-1	X.227		
OSI: Reliable Transfer: Model and service definition			9066-1	X.218		
OSI: Reliable Transfer: Protocol Specification			9066-2	X.228		
OSI: Remote Operations: Concepts, Model & Notation			13712-1	X.880		
OSI: Remote Operations: Service Definition			13712-2	X.881		
OSI: Remote Operations: Protocol Specification			13712-3	X.882		