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# INTERNATIONAL STANDARD

## ISO/IEC 20115

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Information technology —
Telecommunications and information exchange between systems — Private Integrated Services Network — Use of QSIG for Message Centre Access (MCA) profile standard

Technologies de l'information — Télécommunications et échange d'information entre systèmes — Réseau privé à intégration de services — Emploi de QSIG pour une norme de profil pour accès au centre du message (MCA)



#### ISO/IEC 20115:2004(E)

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#### **Foreword**

ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form the specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC, also take part in the work. In the field of information technology, ISO and IEC have established a joint technical committee, ISO/IEC JTC 1.

International Standards are drafted in accordance with the rules given in the ISO/IEC Directives, Part 2.

The main task of the joint technical committee is to prepare International Standards. Draft International Standards adopted by the joint technical committee are circulated to national bodies for voting. Publication as an International Standard requires approval by at least 75 % of the national bodies casting a vote.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO and IEC shall not be held responsible for identifying any or all such patent rights.

ISO/IEC 20115 was prepared by ECMA (as ECMA-345) and was adopted, under a special "fast-track procedure", by Joint Technical Committee ISO/IEC JTC 1, *Information technology*, in parallel with its approval by national bodies of ISO and IEC.

#### Introduction

This International Standard is one of a series defining services and signalling protocols applicable to Private Integrated Services Networks (PISNs). The series uses ISDN concepts as developed by ITU-T and conforms to the framework of International Standards for Open Systems Interconnection as defined by ISO/IEC.

This International Standard is based upon the practical experience of ECMA member companies and the results of their active and continuous participation in the work of ISO/IEC JTC1, ITU-T, ETSI and other international and regional standardization bodies. It represents a pragmatic and widely based consensus.

# Information technology — Telecommunications and information exchange between systems — Private Integrated Services Network — Use of QSIG for Message Centre Access (MCA) profile standard

#### 1 Scope

This Profile Standard specifies the combination of base standards, together with the selection of appropriate options and parameter values, necessary to specify how QSIG/PSS1 can be used for Message Centre Access (MCA) procedures.

This International Standard identifies the necessary or optional employment of particular functions, procedures and services for a

- Calling User to deposit messages for a Served User at a Message Centre,
- Served User to monitor the Served User's Mailbox for new messages.
- Served User to browse through the messages saved in the Served User's Mailbox,
- Served User to retrieve the messages saved in the Served User's Mailbox, and
- Served User to get connected to the Originator of a message or any other destination.

#### 2 Conformance

A system conforms to this International Standard if it correctly performs all the mandatory capabilities defined in one or more of the requirement list (RL) (Annex A) and one or more of the profile specific ICS (Annex B).

NOTE For the purpose of this International Standard capabilities marked as optional in the base standards may be mandatory or excluded.

#### 3 Normative references

The following referenced documents are indispensable for the application of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO/IEC 9646-7:1994, Information technology — Open Systems Interconnection — Conformance testing methodology and framework — Part 7: Implementation Conformance Statements

ISO/IEC 11571:1998, Information technology — Telecommunications and information exchange between systems — Private Integrated Services Networks — Addressing

ISO/IEC 11572:2000, Information technology — Telecommunications and information exchange between systems — Private Integrated Services Network — Circuit mode bearer services — Inter-exchange signalling procedures and protocol

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ISO/IEC 11574:2000, Information technology — Telecommunications and information exchange between systems — Private Integrated Services Network — Circuit-mode 64 kbit/s bearer services — Service description, functional capabilities and information flows

ISO/IEC 11579-1:1994, Information technology — Telecommunications and information exchange between systems — Private integrated services network — Part 1: Reference configuration for PISN Exchanges (PINX)

ISO/IEC 11582:2002, Information technology — Telecommunications and information exchange between systems — Private Integrated Services Network — Generic functional protocol for the support of supplementary services — Inter-exchange signalling procedures and protocol

ISO/IEC 13865:2003, Information technology — Telecommunications and information exchange between systems — Private Integrated Services Network — Specification, functional model and information flows — Call Transfer supplementary service

ISO/IEC 13869:2003, Information technology — Telecommunications and information exchange between systems — Private Integrated Services Network — Inter-exchange signalling protocol — Call Transfer supplementary service

ISO/IEC 13872:2003, Information technology — Telecommunications and information exchange between systems — Private Integrated Services Network — Specification, functional model and information flows — Call Diversion supplementary services

ISO/IEC 13873:2003, Information technology — Telecommunications and information exchange between systems — Private Integrated Services Network — Inter-exchange signalling protocol — Call Diversion supplementary services

ISO/IEC 15505:2003, Information technology — Telecommunications and information exchange between systems — Private Integrated Services Network — Specification, functional model and information flows — Message Waiting Indication supplementary service

ISO/IEC 15506:2003, Information technology — Telecommunications and information exchange between systems — Private Integrated Services Network — Inter-exchange signalling protocol — Message Waiting Indication supplementary service

ISO/IEC 19459:2001, Information technology — Telecommunications and information exchange between systems — Private Integrated Services Network — Specification, functional model and information flows — Single Step Call Transfer Supplementary Service

ISO/IEC 19460:2003, Information technology — Telecommunications and information exchange between systems — Private Integrated Services Network — Inter-exchange signalling protocol — Single Step Call Transfer supplementary service

ISO/IEC 20113:2004, Information technology — Telecommunications and information exchange between systems — Private Integrated Services Network — Specification, functional model and information flows — Make call request supplementary service

ISO/IEC 20114:2004, Information technology — Telecommunications and information exchange between systems — Private Integrated Services Network — Inter-exchange signalling protocol — Make call request supplementary service

ISO/IEC 20116:2004, Information technology — Telecommunications and information exchange between systems — Private Integrated Services Network — Specification, functional model and information flows — Message centre monitoring and mailbox identification supplementary services

ISO/IEC 20117:2004, Information technology — Telecommunications and information exchange between systems — Private Integrated Services Network — Inter-exchange signalling protocol — Message centre monitoring and mailbox identification supplementary services

ISO/IEC 21407:2001, Information technology — Telecommunications and information exchange between systems — Private Integrated Services Network — Specification, functional model and information flows — Simple dialog supplementary service

ISO/IEC 21408:2003, Information technology — Telecommunications and information exchange between systems — Private Integrated Services Network — Inter-exchange signalling protocol — Simple dialog supplementary service